

## ***New Beginnings Surgery is officially open again!***

*As we have opened our doors again, New Beginnings Plastic & Reconstructive Surgery wants to assure everyone that we are taking precautions to protect our patients, our staff and our families. These are just some of the things we have done to ensure safety!*

*What we have done with the office:*

- *We decluttered the office, and removed all non-essential items throughout the business.*
- *We cleaned and sanitized the office.*
- *We had the office professionally bombed.*
- *We installed a plexiglass window barrier at the check-in window.*
- *We will keep the front door locked to limit the flow of patients in the office at one time.*

*What our staff will do:*

- *Staff will be wearing masks and gloves when helping with patients.*
- *Staff will wipe down objects like exam tables/chairs, sitting chairs and door handle between patients.*
- *Staff will take a shower before work and when they get home.*
- *Staff will call patients' cell phone when it is clear to come upstairs for their appointment*

*What patients will do to be seen in the office:*

- *Patients will wear a mask.*
- *If the patient has contact with a COVID-19 patient they will need to be symptom free for 2 weeks.*
- *The patient will be the only one allowed in the office unless they need to bring a child or care giver.*
- *Patients will use hand sanitizer when come to check-in window.*
- *Patients will send paperwork, photo ID and insurance card picture via our encrypted secure email before the office visit.*
- *Patients will answer questionnaires in our EMR patient portal.*
- *If the patient is sick, they will not come to the office.*
- *When you arrive for your appointment, please call us from the parking lot.*

*Please use common sense and think about the health of those you come in contact with.*

*We can't wait to see you all.*

*Stay Safe, Stay Healthy.*

*The New Beginnings Plastic & Reconstructive Surgery Team*